Jade na Murter

Booking terms and guest information

Terms and conditions of your stay

House accommodation provider: JADE NA MURTER d.o.o. These terms apply to bookings for the Jade na Murter house.

Booking: an advance payment of 30% of the total stay price is required. The remaining 70% must be paid no later than 6 weeks (42 days) before arrival. For bookings made less than 6 weeks before arrival, 100% of the stay price is payable.

Cancellations and refunds

Cancellation at least 6 weeks (42 days) before arrival: the advance payment is refunded.

If the remaining payment is not made by 6 weeks before arrival, the advance payment is refunded and the stay is cancelled.

Cancellation from 41 to 30 days before arrival: 30% of the total stay price, corresponding to the advance payment, is retained.

Cancellation from 29 to 15 days before arrival: 50% of the total stay price is retained.

Cancellation 14 days or fewer before arrival: the amount paid for the entire stay is non-refundable.

Additional charges

Final cleaning: €120, added to the booking price. The tourist tax described in the Reception section is payable on site.

Welcome to Jade na Murter

We are glad you are coming to Jade na Murter! Here are some tips for your arrival and for using the facilities in our house.

Arrival and parking

At Camp Rehut you will find parking space no. 6, with house no. 6, Jade na Murter, just above it. The parking space is free. If you need an additional space, please contact us.

Reception and tourist tax

After settling into the house, please visit reception on the day of arrival with your identity documents to register and pay local taxes and administration charges.

Tourist tax per person per day: adults €1.99; children aged 12 to 17 €0.99; children under 12 are exempt.

Reception is in the central part of the campsite. For urgent matters outside reception opening hours, call +385 91 3371 311.

Quiet hours and checking the equipment

Quiet hours are from 22:00 to 06:00.

Please tell us immediately after arrival if anything is not working or is damaged. Keeping in touch allows us to help. Check the equipment, including the SUP and paddle by the house wall, the child's swimming vest in the house or cupboard, and the terrace swing.

Inside the house

The kitchen has the equipment you need to prepare meals, a fridge with freezer, microwave, moka coffee pot, kettle, dishwasher and cleaning supplies, including cloths, dishwasher tablets and washing-up liquid. A vacuum cleaner, clothes drying rack, travel iron, ironing board and local TV are also available.

The air conditioning works with the windows and terrace doors closed. There are games, puzzles and books for children and adults.

Bed linen and towels are provided, as well as blankets. During the season, towels are replaced every 3 days. There is a hairdryer in the bathroom.

If you run out of cleaning products, paper, liquid or gas, please contact reception for free replacements.

On the terrace

The terrace has garden furniture, a swing, a deckchair and curtains. Hang the swing up when it is not in use, especially at night and before going out, to prevent a local cat from settling in it. When it is windy, tuck the curtains under the fence.

Around the house

Behind the terrace wall are two storage boxes. The one on the right is for guests. It contains a SUP pump, additional single and double paddles, rackets, bocce equipment, beach mats and seats. Please use the equipment and look after it as if it were your own, as all guests share it.

SUP

The SUP is usually by the house wall, with a double paddle and a seat attached. For stand-up paddling, you can change the paddle end or use the additional shorter paddle.

Only people who can swim may use the SUP. Children may use it only under adult supervision. There should be one child's swimming vest in the house.

Damage to the SUP incurs an additional charge of €300. Loss of the paddle costs €100.

Contact

We wish you a wonderful stay! Dominika and Marcin

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